SBA * Consulting, LTD

Growth is Good

We understand your problems Are you ready for the solution? Our outsourced CxOs are prepared to help!

Supply Chain Management Talking Points

Global Supply Chain Excellence-Generic

- Fundamental for manufacturer, distributor, and service provider success
 - Not an isolated function
 - Numerous steps and "hand-offs" from sourcing to customer delivery
 - GLOBAL = added cost, complexity, and risk
 - Usually a correlation between an operationally excellent supply chain and "world class" performance in:
 - Customer satisfaction
 - Sourcing, logistics, and cost performance
 - Inventory performance

Global Supply Chain Excellence Areas to Assess

- 1. Total Delivered Cost
- 2. Global Logistics Process Automation
- 3. End to End Visibility
- 4. Supplier Portals and ASN Capabilities
- 5. Total Product ID and Regulatory Compliance
- 6. Dynamic Routing
- 7. Supply and Demand Variability Management

- 8. Integrated International and Domestic Workflow
- 9. Integrated Planning and Execution
- 10. Financial Supply Chain Management

Critical Success Factors

- What are the results that will drive success?
- Things that really matter for success.
 Survival!
- Essential areas that must be performed well to achieve the mission, objectives, and goals.
- Ask the question: Why would the customer choose us?

<u>Performance of metrics will determine if you are meeting the critical success factors.</u>

Critical Success Factors Categories

- Customer satisfaction
- Quality
- Profit
- Cost
- Market Share
- Increased Revenue

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